

Tauranga City Council Changing Bin Size Bundle Terms and Conditions

- There are three bin size bundle options to choose from:
 - Small bin bundle includes fortnightly collections of an 80L rubbish wheelie bin, 140L recycling wheelie bin, 45L glass bin and weekly collections of a 23L food scraps bin. Suitable for low waste households.
 - Standard bin bundle includes fortnightly collections of a 140L rubbish wheelie bin, 240L recycling wheelie bin, 45L glass bin and weekly collections of a 23L food scraps bin. Suitable for average waste households.
 - Large bin bundle includes fortnightly collections of a 240L rubbish wheelie bin, 240L recycling wheelie bin, 45L glass bin and weekly collections of a 23L food scraps bin. Suitable for high waste households.
- When a household changes their bin size bundle, they will keep their existing glass bin and food scraps bin (as the size of these is the same for all three options), and their existing rubbish and/or recycling wheelie bin will be swapped for the different sized bin as applicable.
- The replacement rubbish and recycling wheelie bin/s may be second hand. This is to ensure these bins (which continue to be owned by Council following delivery to a household) are used for their maximum life. All bins will go through a cleaning and sanitising process to ensure they are clean for their new household. This means the replacement bin you get may have marks and scratches on it from its prior use.
- If you are downsizing from the standard to the small bin bundle, your existing 140L rubbish bin may be turned into your 140L recycling bin by the contractor swapping the lid from red to yellow, an 80L rubbish bin delivered and your 240L recycling bin removed.
- If you are upsizing from the small to standard bin bundle, your existing 140L recycling bin may be turned into your 140L rubbish bin by the contractor swapping the lid from yellow to red, a 240L recycling bin delivered and your 80L rubbish bin removed.
- We or our contractor will be in contact with you to let you know the date and details of your bin swap over and what will be required of you on the day.
- Council's kerbside waste collections are a rates-funded service. The costs for this service are included as a targeted rate on a property's rates invoices. The targeted rates applicable to each of the bin size bundles will differ and will be set by the Council each year as part of the rates setting process and, as such, may vary from rates year¹ to rates year.
- If a household changes their bin size bundle, the targeted rate charged on their property for the kerbside waste collection service will change accordingly. This could result in a reduction or increase to the targeted rate they are charged for the service depending on the bin size bundle chosen and the rates set by the Council for the applicable rates year.
- Only the ratepayer (or a person authorised by them) can change the bin size bundle for their property because this will incur a change in the targeted rate for the kerbside waste collections to the property that the ratepayer will be liable for. Tenants will need to ask their landlord to change their household's bin size bundle.

¹ A rates year runs from 1 July to 30 June.

- Multi-unit dwellings such as apartment complexes or retirement villages that have individual bins and one rating valuation number for the whole complex can change their bin size bundle, but this change will need to be the same for every unit. Only the authorised person nominated to act on behalf of the body corporate/the whole complex, or the retirement village manager may request a change in the bin size bundles for the complex/village.
- Multi-unit dwellings such as apartment complexes or retirement villages that have individual bins and individual rating valuation numbers can change their bin size bundle to suit individual unit needs. The ratepayer of an individual unit (or a person authorised by them) may request the change.
- Once you have changed your bin size bundle, you will be automatically signed up for this option for all following rates years, unless you change your bin size bundle again in a future year.
- If you change your bin size bundle before 30 June in any rates year, you will be charged the applicable rate for that bin bundle in the following rates year. For example: if you change your standard bin bundle to the large bin bundle before 30 June 2022, you will be charged the large bin bundle rate in the 2022/23 rates year (starting 1 July 2022).
- If you change your bin size bundle before 30 June in any rates year, you will not be refunded or charged the increased cost (as applicable) for the difference in the rate between for your existing and new bin bundle for the remaining period of the existing rates year. For example: if you change your standard bin bundle to a small bin bundle by 30 December 2022, you will not receive a refund for the difference in the rate between the standard and small bin bundle for the remaining 6 months of the 2022/23 rates year.
- Each household is only able to change their bin size bundle once every six months.
- Tauranga City Council reserves the right to change these Terms and Conditions at any time by updating them on this website/app. These Terms and Conditions were last updated on 24 May 2022.
- If you have any questions about these Terms and Conditions or the different bin size bundle options, please contact us on 07 577 7000, or kerbside@tauranga.govt.nz.